



Dear Providers,

This notice is to remind plan providers that as per **Section 1902(n)(3)(B) of the Social Security Act, as modified by Section 4714 of the Balanced Budget Act of 1997**, you may not bill dual eligible enrollees and beneficiaries enrolled in the QMB program for Medicare cost-sharing (such charges are known as "balance billing"). QMB is a Medicare Savings Program that exempts Medicare beneficiaries from Medicare cost-sharing liability.

What You Need to Know

The QMB program is a State Medicaid benefit that covers Medicare deductibles, coinsurance, and copayments, subject to State payment limits. Medicare providers may not balance bill QMB individuals for Medicare cost-sharing, regardless of whether the plan reimburses providers for the full Medicare cost-sharing amounts. Further, all original Medicare and MA providers --not only those that accept Medicaid--must refrain from charging QMB individuals for Medicare cost-sharing. Providers who inappropriately balance bill QMB individuals are subject to sanctions. Providers who violate these billing prohibitions are violating their Medicare Provider Agreement.

Ways the Plan has Improved Dual Eligible Enrollees & QMB Eligibility Verification

HealthSun Health Plans will provide information to you, regarding the members Medicaid or QMB status through the following channels:

1. Provider Portal <https://www.healthsun.com/providers> – Providers may download the access form on the website to request access to the portal.
2. Referrals – current Medicaid/QMB status will be provided
3. Member Services department at (305) 234-9292 or TTY (877) 206-0500.

Ways you can Improve Dual Eligible Enrollees & QMB Eligibility Verification

1. Find out what cards are issued to QMB individuals/Dual Eligible so you can in turn ask all your patients if they have them.

Additional Information

For more information about dual eligible categories and benefits, please visit <http://www.medicare.gov/Publications/Pubs/pdf/10126.pdf> on the Internet. Also, for more information about QMBs and other individuals who are dually eligible to receive Medicare and Medicaid benefits, please refer to the Medicare Learning Network® publication titled "Medicaid Coverage of Medicare Beneficiaries (Dual Eligible)," which is available on the CMS website. For general Medicaid information, please visit the Medicaid webpage at <http://www.medicare.gov/index.html> on the CMS website.